

Hertfordshire County Council COVID-19 Case Reporting

Protocol for Early Years, Childcare and Childminder Settings.

The purpose of this protocol is to advise settings on what to do if a child or adult is on or has been on site whilst potentially infectious with COVID-19. The infectious period used is from 48 hours prior to symptom onset to 7 days after, or 48hrs prior to test if asymptomatic.

The protocol must be used alongside the national guidance [Implementing-protective-measures-in-education-and-childcare-settings/coronavirus](#) issued to settings on dealing with an incidence of COVID-19 in an education setting and the public health flow chart below.

Cases of COVID-19 MUST be reported to the local authority whether these occur in an Early Years, Childcare or Childminder setting.

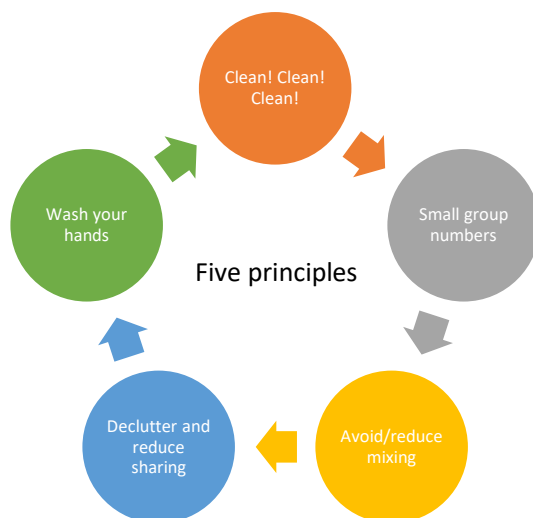
Notifying the local authority of initial symptomatic cases:

Where a suspected instance of COVID-19 occurs in a setting, the setting should follow the public health flow chart below and refer to nationally published guidance for education and childcare settings. This advises suspected/possible case should arrange a test through: www.nhs.uk/coronavirus or NHS 119

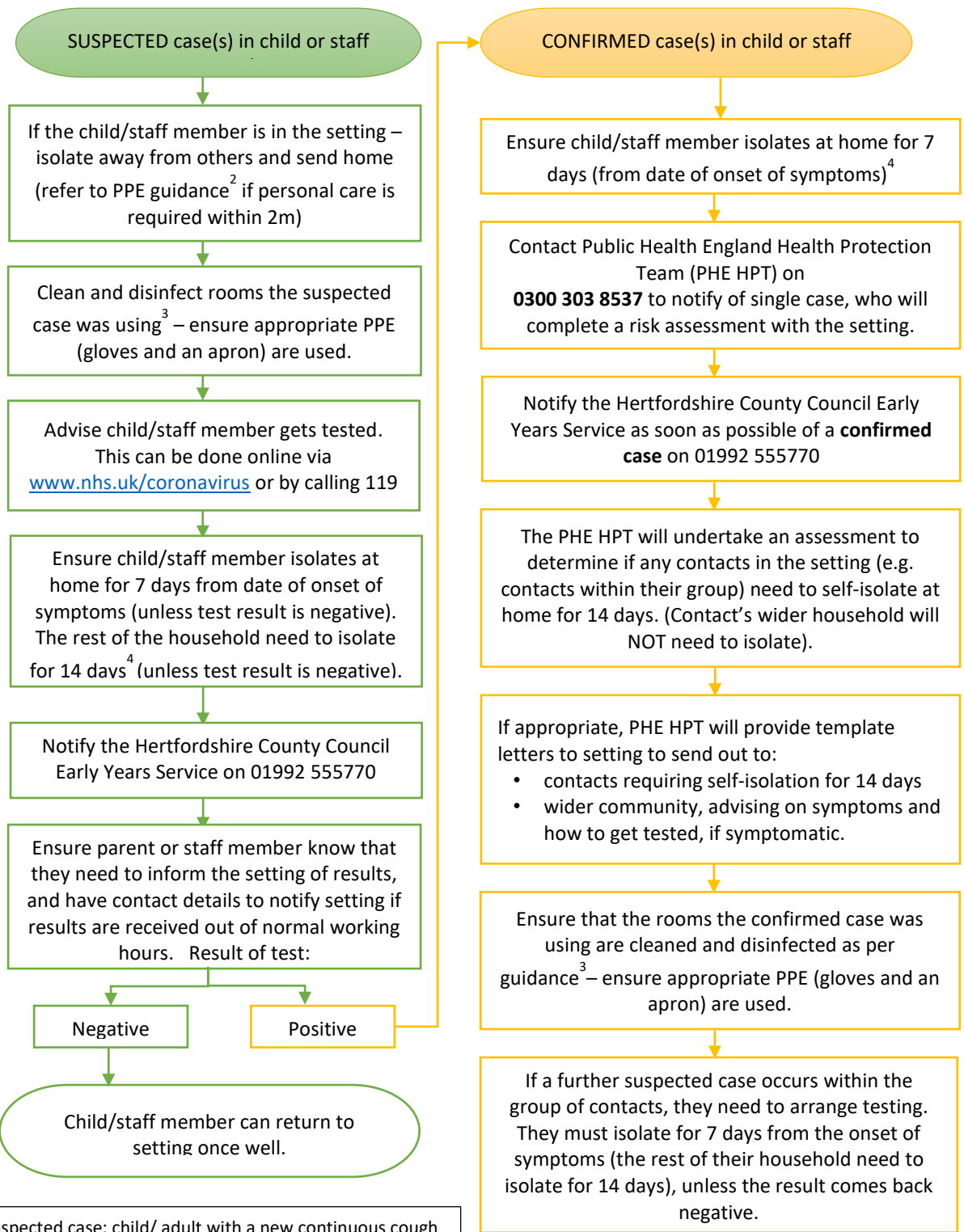
The setting should report to the 24 hour Hertfordshire County Council Early Years Service on 01992 555770.

To notify Public Health England (PHE) of a positive case(s), please call the in the East of England on 0300 303 8537 (option 1). If the matter is not urgent you can also email eoecrc@phe.gov.uk.

Headteachers can contact the HCC Public Health Team for advice on 01992 556285. Please note: **this is only for use by school and early years settings staff only** and it is not to be given to parents or students.



Public Health management of COVID-19 in Early Years, Childcare and Childminder Settings (July 2020)



1: Suspected case: child/ adult with a new continuous cough and/or high temperature and/or a loss of, or change in, normal sense of taste or smell (anosmia)

2: [PPE Guidance](#)

3: Guidance – COVID-19 [Cleaning in non-health care settings](#) after a suspected or confirmed case

4: [Stay at home guidance](#)

Cases and contacts can return once the isolation period is completed. **If the case still has a fever, diarrhoea or is feeling/being sick, they should continue to isolate until 48 hrs after symptoms.**